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## CYBERUK 2025 Event Terms and Conditions

### General

1. The NCSC website terms and conditions (<https://www.ncsc.gov.uk/section/about-this-website/terms-and-conditions>) (the “**Website Terms**”) apply to your use of the CYBERUK 2025 registration site and the following CYBERUK 2025 event specific terms and conditions concern attendance at CYBERUK 2025 (the “**Event Terms**”) together the “**Agreement**”.

### Registration and Security

2. You can submit an application to attend CYBERUK 2025 (the “**Event**”) as a representative of your organisation by using the application page on this website. All applications are subject to NCSC approval.
3. By completing and submitting the CYBERUK 2025 registration form, you are entering into a binding agreement with the NCSC to participate in the Event based on Event Terms.
4. Details submitted as part of registration may be further verified by the NCSC. Your details including your name and email address would be stored securely and in accordance with our privacy notice.
5. The NCSC advises that travel and accommodation should not be booked until it has confirmed that you are invited to attend the Event.

### Online payment terms and conditions

6. Use of the CYBERUK 2025 online payments facility on this website indicates your acceptance of the terms of the Agreement. If you do not accept these terms, you must not use the online payments facility.
7. You become liable for the full payment of the price of admission (the “**Fees**”) with the submission of your application.
8. The price of admission is shown on the application page. VAT will be added to the total price.
9. Event information and other materials required in order to attend or participate in the Event will not be issued to you until full payment of the Fees has been received.

### Variations or Amendments

10. If, for any reason, the NCSC has to change any of the arrangements relating to the Event we will inform you as soon as reasonably practicable and use reasonable endeavours to minimise the impact of the changes.

### Cancellations and Refunds

11. *Cancellation by the NCSC* - Should the NCSC need to cancel your registration for any reason you may be eligible for a full refund of the Fees. The NCSC shall not be liable for any additional expenses associated with your booking (including but not limited to travel and accommodation).
12. *Cancellation by you* - For paid places only, if you are unable to attend, you may request that a replacement attendee attend in your place at any point up to and including 11 April 2025 (after which point substitutions cannot be accommodated). Any replacement attendees must be within your organisation. Replacement attendees are subject to approval by the

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NCSC (at its absolute discretion). Please e-mail [events@ncsc.gov.uk](mailto:events@ncsc.gov.uk) and copy [cyberuk-events@brayleinoevents.com](mailto:cyberuk-events@brayleinoevents.com) with any replacement attendee requests.

13. If you are unable to attend CYBERUK 2025, and are not able to transfer your place to another person, then the following refund arrangements apply:
  - a. cancellations made on or before Wednesday 9 April 2025 will be refunded 50% of the Fees; and
  - b. cancellations after Wednesday 9 April 2025 will not be eligible for a refund.
14. Where internet payments require an authorised refund to be applied to the transaction, the payment will only be refunded to the card making the initial payment.
15. For Public Sector free-of-charge passes, replacements and name changes are not possible. If you are unable to attend, you must cancel your registration on the registration site. If you would like a colleague to attend in your place, they will need to submit a separate registration on the system so that they can be verified by the NCSC.

**Use of personal data**

16. By completing and submitting the CYBERUK 2025 registration form, you consent to the personal data contained in the registration form being collected and used by the NCSC for the purposes of supporting you and your organisation at CYBERUK 2025, including to contact you about CYBERUK 2025 and CYBERUK 2025 events. NCSC may share your personal information with event partners for administration of the event. For further information, please see our privacy notice (<https://www.ncsc.gov.uk/section/about-this-website/privacy-statement>).

In addition, the NCSC may use your personal data to provide advice and consultancy, to inform you of relevant events, to manage any enquiries or complaints, to manage the issue of any documentation you may request and to administer your membership of any NCSC schemes and to send you other related information.

If for any reason you do not wish to be contacted by the NCSC you may opt out by e-mailing the NCSC Events Team: [events@ncsc.gov.uk](mailto:events@ncsc.gov.uk) with 'Opt Out' in the subject line. Please be aware that you will still receive communications from the NCSC regarding CYBERUK 2025 in order to receive important event information.

**Liability**

17. Save for where you may be entitled to a refund of Fees in accordance with the Event Terms, you acknowledge and accept that the NCSC shall not be liable to refund or repay you any further costs that might be incurred as a result of or in connection with attendance or planned attendance at the Event.
18. The NCSC shall not be liable in contract, tort or otherwise for any indirect or consequential losses, including but not limited to loss of profit, loss of use, costs or expenses, or other damages that may arise in connection with or as a result of the Event whether caused by its employees, contractors or agents. This does not affect the NCSC's liability for death or personal injury arising from our negligence, nor our liability for fraudulent misrepresentation, nor any other liability which cannot be excluded or limited under applicable law.
19. Neither party shall be in breach of its obligations nor liable for any failure or delay in performance of any of its obligations if the event is cancelled, abandoned or suspended in

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whole or in part by a force majeure event which is beyond reasonable control of either of the parties including but not limited to acts of god, civil unrest, natural disaster, pandemic, change of law, act of terrorism or vandalism. The NCSC shall not be liable to refund to your Fees if the event is cancelled due to a force majeure event.

**General**

20. When attending, engaging with, or otherwise participating in the Event, you must at all times comply with the NCSC's event [code of conduct](#). NCSC reserves the right to refuse entry to the Event, or ask you to leave, if you do not comply with the code of conduct or if your admission might pose a risk to safety or affect the running of the event.
21. The Agreement shall be governed by and construed in accordance with the laws of England. Any dispute arising under these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts of England and Wales.
22. To submit a general enquiry about the event, please contact the CYBERUK Event Team via email [cyberuk-events@brayleinoevents.com](mailto:cyberuk-events@brayleinoevents.com), or phone +44 (0)117 906 4554.